

Pocket Wi-Fi

Information

This is a light, portable device that will be your personal high-speed hotspot in Japan. Enjoy the small pleasures in life by indulging in a continuous internet access and connect **up to 5 devices** at the same time. Enjoy the limitless possibilities of a portable Wi-Fi HotSpot, while travelling around Japan.

Technical characteristics

Type: Premium WiFi
Size: 56 x 97 x 18 mm
Weight: 90 grams
Battery: 8-10 hours of continuous use
Net: LTE/4G/3G Hybrid
Speed: Up to 150Mbps
Up Max: 25Mbps
Data usage: up to 3GB of high-speed data per day

Customer Service information

Working hours: from 9:00 am till 6:00 pm
Japanese time zone
Spoken language: English
Availability: Every day
Phone Number: +81-3-5413-7395
E-mail: info@globaladvancedcomm.com

Delivery information

Delivery Location: You may receive the device at any of the pickup points listed below or have it delivered directly to your hotel (temporary residence address) in Japan

Delivery Time: 3 days from the initial order

Delivery Fee: Free

Airport	Delivery Time	Delivery Location
Narita Terminal 1	8:30 am - 8:00 pm	Post Office, Dept. Central Building 4F
Narita Terminal 1	6:30 am - Last flight	Building 1/2, Qliner North/South Wing
Narita Terminal 2	8:30 am - 10:00 pm	Post Office, Dept. Main Building 3F
Narita Terminal 2	6:30 am - Last flight	QL Counter
Haneda	24 hours / 7 days	ABC Departure Counter 3F
Kansai	9:00 am - 5:00 pm	Post Office, Building 2F (South)
Kansai	6:30 pm - 10:30 pm	Baggage Counter
Chubu Centrair	6:30 am - 9:30 pm	Departure area, YAMATO Baggage Service
New Chitose	9:00 am - 5:00 pm	Post Office, Dep. Domestic Terminal, 2F
New Chitose	7:30 am - 7:00 pm	Temporary Baggage Storage, International: Departure Lobby 3F
Fukuoka	8:00 am - 9:00 pm	International Terminal, 1st Floor

*You will receive detailed instructions on where to pick-up your device in your shipping confirmation email.

Instructions

1. Battery charge

Wall socket: takes 4 hours to fully charge the device

From a PC (via USB port): takes 9 hours to fully charge the device

2. On/Off switch

- Push the power button for roughly 5 seconds to turn on the device
- Push the power button for roughly 5 seconds to turn off the device
- Power saving mode: if you haven't used the device for over 10 minutes, it will automatically switch to power saving mode. To turn it back on, press the power button for just a second

3. Resetting the Pocket Wi-Fi

If you are experiencing any technical issues with your device, we recommend you reset it in the following way:

- Turn off the Wi-Fi by pressing the power button for 5 seconds
- Slide off the back side battery lid
- Take out the battery
- Wait 15 minutes
- Setup the battery and slide back the battery lid
- Turn on the device by pressing the power button for 5 seconds

Caution

- You **must not** open the device if it is not necessary as this may cause damage
- You **must not** remove the SIM Card from the device
- You **must not** use the device outside of Japan as you will be charged extra high roaming fee

Return Pocket Wi-Fi

You will receive your device together with a prepaid return envelope, AC adapter and a USB cable. Once you are done using it, please place the device, together with the adapter and the cable inside the envelope and drop it off at any mailbox in Japan. The mailboxes are very easy to find anywhere in Japan. You can also locate them at the airports, before the security gates.